



News Release

FOR IMMEDIATE RELEASE:

September 6, 2017

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Riverside Public Utilities Warns Against Fake Utility Trucks

Riverside, Calif. – Riverside Public Utilities (RPU) is urging its customers to be aware of people driving fake utility trucks from an unknown utility agency posing as City of Riverside/RPU employees, with the intention of coming inside your homes by saying they need to check the electrical box.

RPU contacts its customers only through paper billing statements, online billing emails, late payment reminders, and green “48-hour notification” tags placed at the customer’s address. RPU personnel who work out in the community drive clearly marked RPU vehicles, wear city uniforms with respective logos, and display proper photo identification.

“RPU customers should be vigilant and aware of their surroundings. The safety and security of our customers remain a top priority of RPU. If you see something suspicious, please report it right away,” says RPU General Manager Girish Balachandran.

Customers who have any questions about suspicious activities are encouraged to report possible fraudulent actions by dialing the City’s Call Center (from a landline) at 311, or (951) 826-5311. Customers can also file a report with the Riverside Police Department at (951) 354-2007.

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Since 1895, Riverside Public Utilities (RPU) has provided high quality, safe, and reliable electric and water services to the residents of Riverside, CA. RPU remains committed to increasing its use of renewable energy resources and promoting sustainable living practices, and is actively planning and implementing essential energy and water infrastructure improvements that will better serve this and future generations.

www.RiversidePublicUtilities.com

www.GreenRiverside.com

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